Many business operations are still performed manually. Therefore, critical mistakes and unnecessary operations are not eliminated because the quality of the performance heavily depends on operators’ knowledge and skills. It is also difficult for managers to check their work thoroughly. We have been working to prevent these problems by providing suitable GUI component sets and supporting operators’ actions on the basis of their current situation in order to improve work efficiency.

**Features**
- Assists operators by providing a highly usable GUI, a support tool for data entry operations, and a tooltip for alert and know-how
- Enables flexible customization of GUls by overlaying GUI components
- Traces and collects all operational data from operators’ actions and supports them by giving examples from the collected data or showing related manuals on the basis of their situation
- Easily installable and adaptable to the current environment

**Application Scenarios**
- Help new operators to quickly gain operational skills, improving their basic performance, and prevent operational errors at call centers
- Rapidly provide optimal GUls on the basis of various data entry rules among departments, some of which carry out limited sales promotion and some of which have unique operation processes
- Assist managers to quickly and thoroughly check complicated business operations carried out by multiple departments and locations

**Augmented GUI technology**

Before

1. Input customer information
2. Input order

After

3. Form
   - Name: ○○○○
   - Phone number: XX-XXXX-XXXX

**Status-driven operational support technology**

- Enables one-screen knowledge sharing!
- Make good use of the current system
- Collect & use similar operational logs from the past
- Share progress
- I can focus on my work!
- This helps me notice mistakes easily!
- Is this box really blank?
- I already did it for you!
- Is this number correct?
- Compare